



## YOUR SUCCESSFUL VIRTUAL CONSULTATION

### What Is a Virtual Consultation?

When getting together in person is not possible, we can help solve many of your nagging dog training and behavior issues using a variety of methods, including phone, email and live video. Not technically savvy? Don't worry, this handout will help take the guesses and worry out of the methods we will use. I want you to be able to relax and enjoy the session.

### Zoom Meetings

A simple way to communicate face to face when an in-person meeting is impractical is by using Zoom web conferencing. Zoom's voice and video make it simple to share training experiences and lessons no matter where you are. Feel free to watch this [quick video](#) (less than 1 minute long) to understand how easy it is to use Zoom for our remote video lesson (or type this into your browser: <https://tinyurl.com/ha83o94> ).

### You will need the following for our Zoom lesson:

1. A good internet connection;
2. A computer, tablet, laptop, or smart phone;
3. A web camera, either the one that comes with your device listed in #2 above, or one you can purchase separately.
4. A quiet space with good lighting. Be sure we won't be disturbed by calls, or visits.
5. Recommended: Bluetooth earbuds or a headset to better hear your coach.

### A couple of days before the lesson:

- Test your Zoom connection by going to <https://zoom.us/test> . Be sure your internet is working well.
- If using a phone for the consult, download the Zoom Cloud Meeting app to your phone.
- Have your laptop or smart phone battery fully charged.
- Figure out the best laptop/camera placement to ensure that I can see you clearly. Also work out a location and set up so that I can easily observe you working with your dog, if that is part of our plan.
- Have a backup location, if possible, in case of internet issues, such as a friend or neighbor's home.

### Tips for the day of the virtual consultation:

- I will initiate the Zoom session. If there are technical issues during the session, I will phone you.
- Please have everything ready for your lesson. Examples include leash, mat, treats, clicker, etc.
- Anyone who is involved with your dog's training is welcome at our session.